

## Outline of the Changes Made to the Comprehensive Special Business Plan

### 1. Our reasons for the changes

- Since the approval of the changes to the Comprehensive Special Business Plan in February 2013 (hereafter, "previous change approval"), circumstances related to nuclear damage compensation has changed such as progress in redefinition of the evacuation zone and start of compensation payouts for land, buildings, and household assets.

- Meanwhile, close cooperation and coordination with the government and overall synergetic effects need to be realized to achieve the goal of "revitalizing Fukushima".

- In consideration of these circumstantial changes, the content regarding "future projections of necessary amount of compensation payouts" and "measures to achieve swift and accurate compensation payouts" have been changed to prepare for future damage compensation and to develop a foundation to lead compensation to revitalization.

- As for the unchanged content, we will carefully examine whether changes will be necessary in consideration of factors such as power supply-demand outlook, income and expenditure outlook, and changes in management environment.

### 2. Main changes made

#### (1) Future projections of necessary amount of compensation payouts

- It has been noted in the Comprehensive Special Business Plan that the future projections of necessary amount of compensation payouts had increased by 666.255 billion yen due to circumstantial changes that occurred following the previous approval of the plan such as the redefinition of the evacuation zone, expansion of scope for compensation for agriculture, forestry, and fisheries based on the Third Supplement to the Interim Criteria Guidelines, and the decision to increase the amount for psychological damages for individuals in a condition of need for long-term care.

#### (2) Measures to achieve swift and accurate compensation payouts

- It has been noted in the Comprehensive Special Business Plan that there will be close cooperation and coordination with the government to achieve the goal of revitalizing Fukushima and to engage in promoting revitalization in cooperation with the government to develop

infrastructure to lead compensation into revitalization in addition to achieving and accelerating “compensation payouts with courtesy and compassion” to realize synergies in overall revitalization efforts.

- Although the implementation of the “the five promises” has been steadily progressing, further enhancement measures to address newly emerging challenges will be implemented as follows.

i ) Speedy compensation payouts

Significant authority for fact-finding for compensation will be transferred to the local center to expedite response by allowing local decisions to be reflected in compensation based on the specific circumstances described by afflicted persons (continued implementation).

ii ) Payments in consideration of each applicant’s situation

For depreciation assets owned by a proprietor that are not listed in the books (such as tractors or work equipment), the burden to file claims for compensation have been alleviated by simplifying evidence paperwork and by TEPCO performing market price investigations. Direct mail, telephone calls, and house visits are sent or made to individuals to encourage them if they have not yet applied for full compensation but have received temporary compensation or those who have not filed their comprehensive claim to do so. Claimable damage items since the immediately after the accident have been consolidated into one claim form. The manner in which discussion period is handled is also provided as a specific action for flexible and appropriate response for statute of limitations.

iii) Pay due attention to reconciliation proposals

In ADR procedures, early partial payment was introduced in addition to promoting partial reconciliation and temporary payment reconciliation. Referring to the comprehensive standard by the Dispute Resolution Center, the payment for psychological damages to persons in a condition of need for long-term care was increased.

iv) Simplified paperwork procedures

“Simple Claim Guide” was developed to simplify filing claims for damage compensation of depreciation assets, land, buildings, and land lease rights. A new claim format that combines only items which each afflicted individual can claim was introduced.

v ) Proactive follow-up

Based on the feedback from afflicted individuals, compensation criteria and use of standards have been reviewed such as retroactive application of “special efforts” for damages for incapacity. Property damage compensation some of which have not yet started receipt procedures is to be promptly conducted.

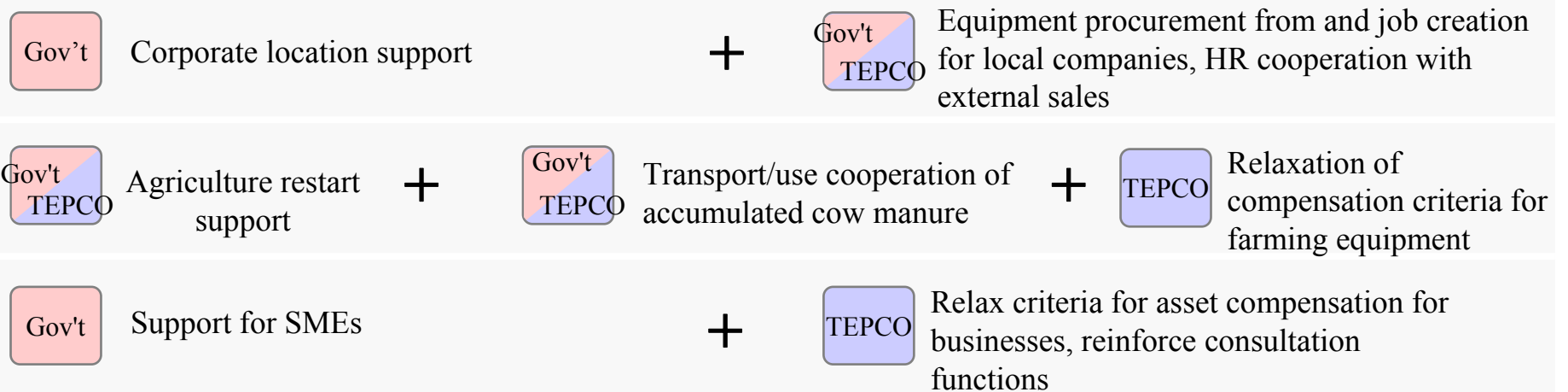
- In order to develop a foundation to lead compensation to revitalization, three revitalization promotion measures to be implemented in combination with compensation have been described. This will be based on close cooperation with the government and on the needs of local governments and afflicted individuals. (See attachment)

END

## Three Revitalization Promotion Measures Along With Compensation

- Based in the Fukushima Revitalization Headquarters, fundamentally reinforce TEPCO's commitment to Fukushima Prefecture with the goal to revitalize Fukushima.
- Based on this, closely cooperate and coordinate with the government to fully provide and accelerate compensation and implement revitalization promotion measures using organizational capabilities to maximize synergies.

### i) Rebuild local economy and create jobs



### Example of TEPCO efforts 1: Agriculture restart support

- Cooperation to transport/use accumulated cow manure (May 2013-)
 

For cow manure accumulated in Fukushima Prefecture which is below interim limits (400Bq/kg), TEPCO arranged for operators to transport and use the manure and paid for costs based on matching by the local governments.
- Relax compensation criteria for farming equipment (May 2013-)
 

For depreciation assets not listed on books (such as tractors, lawn mowers, work equipment), simplified evidence to be submitted to claim compensation.



<Photo> Applying cow manure

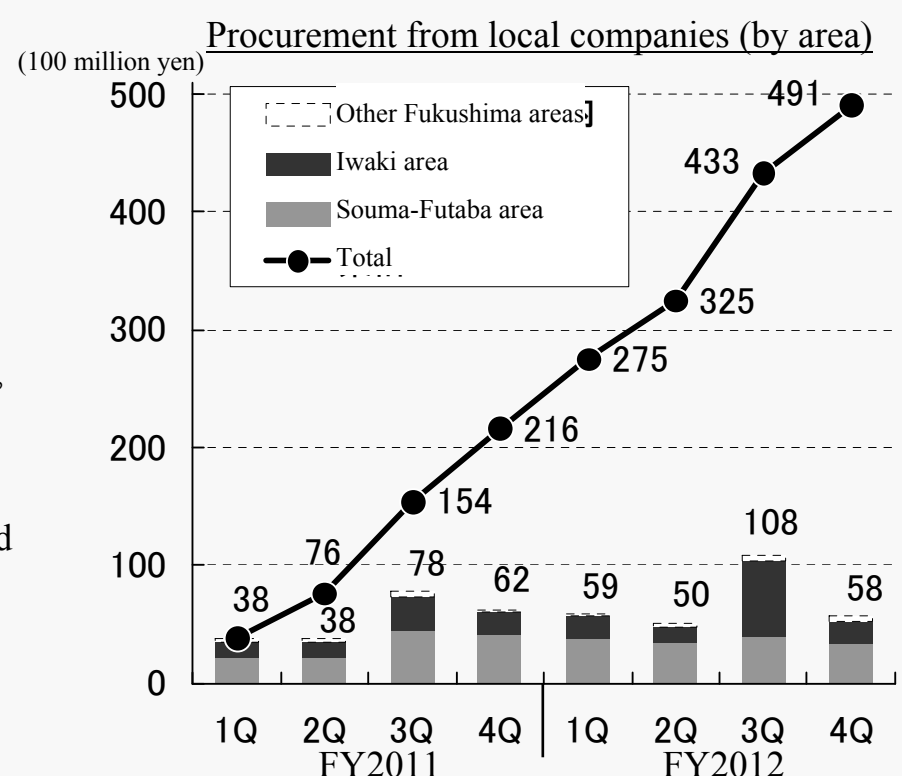
### Example of TEPCO efforts 2: Equipment procurement from local companies

- Equipment procurement from and job creation for local companies, and HR cooperation for external sales
 

Promoted procurement from Fukushima businesses for equipment used at the Fukushima Revitalization Headquarters (equivalent to about 27 billion yen for FY2012 actual results).

Resumed recruitment from universities, technical colleges, and high schools in Fukushima (50 recruits planned for FY2014).

Dispatched employees to chamber of commerce events and local product events to support venue setup and other activities.



## ii) Early return support



Compensation for ensuring safe drinking water (install wells and filters at Katsurao Village)



Promote restoration of infrastructure

+



Clean residences, remove rubble in evacuation areas



Education, child support

+



Transfer of elementary and middle schools



Develop & implement decontamination plans

+



Cooperate with decontamination related activities

### Example of TEPCO efforts 3: Compensation for ensuring safe drinking water

- Installing wells and filters at Katsurao Village

To alleviate concerns about drinking water for people from areas that are expected to be delisted as an evacuated area in three years from March 11, 2011, compensation was provided for costs to dig and install deep wells and to install filters. Katsurao Village plans for completion by March 2014. Actions for other regions are being considered.



<Photo> Site survey of existing well in Katsurao Village

### Example of TEPCO's efforts 4: Cooperation with decontamination related activities

- Cooperation with decontamination activities (September 2011-)

In relation to decontamination work conducted by the central government, prefectures, and municipalities pursuant to the relevant act\*, cooperated with monitoring, ordering work, and field supervision.

\*Act on Special Measures concerning the Handling of Environment Pollution by Radioactive Materials Discharged by the Nuclear Power Station Accident Associated with the Tohoku District - Off the Pacific Ocean Earthquake that Occurred on March 11, 2011



<Photo> Monitoring work



### iii) Promote rebuilding livelihoods and alleviating burden for evacuees



Weeding cemeteries, help temporary visits & overnight stays, assist snow removal

#### Example of TEPCO efforts 5: Weeding cemeteries, help temporary visits & overnight stays, snow removal

- Weeding cemeteries (March 2013-)

Weeded and cleaned cemeteries in evacuation areas for *ohigan* and *obon* seasons. Conducted at 130 locations in Namie and Futaba Towns, and plan to expand to other municipalities.

- Nursing care seminars for afflicted persons (May 2013-)

Organized nursing care seminars to teach nursing care skills and knowledge to help prevent requiring nursing care and to alleviate burden of providing care. (Plan to hold a total of 100 seminars in 3 years from 2013).

- Help with temporary visits, overnight stays, and snow removal (May 2011-)

Providing screening with carrying out articles for temporary visits and overnight stays and snow removal for temporary housing facilities. Dispatched a total of 26,000 employees to date.



<Photo> Temporary housing snow removal



<Photo>Cemetery weeding for before *ohigan* and *obon*



<Photo>Nursing care seminar for afflicted persons