- Electricity bill discounts

In cases where our supply of electricity is suspended for a certain period of time due to causes such as natural disasters, we will discount the electricity bill based on Rules for Supply of Electricity that specify the terms and conditions of supplying electricity to customers.

For customers including general households who receive low voltage power or those who receive high voltage power with their contract capacity of less than 500 kW, we will discount 4% of demand charges per day of which the total hour of outage is equal to or exceeds 1 hour.

For customers who receive high or extra-high voltage power with their contract capacity of equal to or over 500 kW, if an outage continues equal to or over 10 minutes, we will discount 0.2% of demand charges per accumulated hour of outages.

* For wheeling services, we will also make discounts based on wheeling service provisions.

[Reference] Discount amount per day

- Customers in general households (Meter-Rate Lighting B, contract ampere: 30A)

Demand charge	Discount rate per	Discount amount per
	day	day
819 yen	4%	32.76 yen

- Customers terminating electricity contract

For customers who have terminated contracts with TEPCO on and after March $11^{\rm th}$ due to reasons such as moving out, we will also conduct bill adjustments.