

1. Further rescheduling on the due date for electricity bills

<Eligible customers>

After March 11, 2011, based on the request of customers who have suffered from the Tohoku-Chihou-Taiheiyo-Oki Earthquake ("Earthquake") in our service areas where the Disaster Relief Act was applied and in their adjacent ones, special measures will be applied.

<Special Measures>

Every payment due date (30 days after the next day of the metering) will be respectively deferred for 4 months regarding the February 2011 bill (only in case the original payment due date is after March 11, 2011), for 3 months regarding the March 2011 bill, for 2 months regarding the April 2011 bill and for 1 month regarding the May 2011 bill.

2. Rescheduling on the due date for electricity bills at new addresses

<Eligible customers>

After March 11, 2011, if customers have suffered from Earthquake in the service areas of TEPCO or Tohoku Electric Power Co. Inc. where the Disaster Relief Act was applied and in their adjacent ones, have moved to their new address to enter into new power supply and demand contracts to TEPCO in our service area and request the application for the special measures, the measures will be applied.

<Special Measures>

Every payment due date (30 days after the next day of the metering) will be respectively deferred for 3 months regarding the March 2011 bill, for 2 months regarding the April 2011 bill and for 1 month regarding the May 2011bill.

3. Exemption from extra adjustments of electricity rates and power supply work fees

<Eligible customers>

After March 11, 2011, based on the request of customers who have been influenced by Earthquake and especially have suffered from it in the areas where the Disaster Relief Act was applied and in their adjacent ones, the special measures will be applied.

<Special Measures>

We will not adjust electricity rates or power supply work fees if those customers terminate power contracts or renewed them of reduced capacity or power due to Earthquake within less than 1 year after they executed new contracts of capacity or power or renewed their contracts of increased capacity or power.